

## Frequently Asked Questions (FAQ)

### SendParcel RM1,000,000 Duit Raya Campaign

#### **What is the SendParcel RM1,000,000 Duit Raya Campaign?**

The campaign celebrates Hari Raya by rewarding new and current customers of SendParcel with “Duit Raya” bonus credit and gifts worth up to RM1,000,000.

This campaign is also offering unlimited redemptions of “Duit Raya” bonus credit for customers who top up the P3K package and above.

#### **How long is the campaign period?**

The campaign period is from 5<sup>th</sup> April 2021 to 12<sup>th</sup> May 2021.

#### **Who’s eligible for this campaign?**

New and current users. New users would have to sign up and top up their selected packages in order to be eligible.

#### **How can I participate?**

- New users

For new users:

1. Just sign up at SendParcel (<https://sendparcel.poslaju.com.my/>).
2. Select a package (refer to the table below) that suits your business’s needs.
3. Top up, and you’ll automatically be entitled to receive free gifts and “Duit Raya” bonus credit!

Package	Additional Bonus Credit /Duit Raya	Existing Bonus Credit	Starter Kit	Flyers
P50	10	Nil	Nil	Nil

<b>P100</b>	10	Nil	Nil	Nil
<b>P500</b>	NIL	Nil	yes	Nil
<b>P1K</b>	NIL	20	yes	Normal
<b>P3K</b>	50	60	NIL	Normal
<b>P5K</b>	100	150	NIL	Raya Flyers*
<b>P10K</b>	150	300	NIL	Raya Flyers*
<b>P20K</b>	200	600	NIL	Raya Flyers*

**Note :**

- i) The RM10 bonus credit for P50 and P100 will be immediately credited into the account upon signing up and topping up - new sign up only
- ii) Raya Flyers are only eligible for P5K top-ups and above. While stocks last\*.

**How can I get the “Duit Raya”?**

For top ups P3K and above, customers can top up as many times within the campaign period to enjoy receiving additional “Duit Raya”.

**What are the general terms and conditions for this campaign?**

- The promotional rates of RM5 for the first 5 kg are available for top-ups P3K and above and are valid until 30 June 2021.
- Any decision with regards to prize redemption is subjected to Pos Malaysia’s discretion.
- All gifts are not exchangeable for cash or for other gifts.
- The delivery of free gifts awarded from this campaign will commence after the promotion period has ended.

