

## Frequently Asked Questions (FAQ).

### Pos Laju SendParcel Oxsome Promotion

#### What is the SendParcel Oxsome Promotion?

- The SendParcel Oxsome promotion rewards new and current customers of SendParcel with free gifts worth up to RM100,000 including, 88 gold wafers, 88 printers, 888 Starter Kits, bonus credits, free flyers and attractive delivery rates of RM5 for the first 5 kg.

#### When does the promotion start and end?

- The promotion period starts from 8th Feb 2021 and ends on 15th Mar 2021.

#### Who is eligible to join?

- New users who sign up and top up from P1K up to P20K are eligible.  
Current users of SendParcel who top up from P1k up to P20K are eligible to participate in this promotion.

#### How can I participate?

##### -As a new user

For new users, just sign up at SendParcel (<https://sendparcel.poslaju.com.my/>).  
Select a package that suits your business's needs.  
Top up, and you'll automatically be entitled to receive free gifts and bonus credits.

##### -As an existing user

For current SendParcel users, top up by selecting a package of your choice and you'll receive free gifts and bonus credits!

#### How are the winners selected?

- The prizes and its value are allocated and distributed based upon the eligibility of each user's participation.
- The allocation is based upon a first-come, first-served basis and subject to stock availability.
- Prizes will be sent to customers within 30 days from the last date of the promotional period.

### What are the general terms and conditions for this promotion?

- The promotional rates of RM 5 for the first 5kg are available for top up P3K and above and are valid until 30 June 2021.
- Only 88 units of gold wafers and 88 units of printers are available for redemption on a first come first serve basis for top up P5K and above.
- There are also a total of 888 starter kits available for redemption from top up P3K and above.
- Each account is entitled to a single redemption during this promotion period.
- Any decision with regards to prize redemption is subject to Pos Malaysia's discretion.
- All prizes are not exchangeable for cash or for other gifts.
- The RM10 credit redemption is only applicable for new sign-ups only.
- The prizes on the promo material may differ from the actual item received.

### Packages and eligible benefits:

Package	Benefits
P1K	Bonus credit worth RM 20 Signup credit worth RM10 100 pcs special flyers*
P3K	RM 5 for the first 5kg promotion Bonus credit worth RM60 Signup credit worth RM10 300 pcs special flyers SendParcel starter kit -Tape & cutter -Measurement tape -Non-woven bag -Pen
P5K	<b>0.5 gram gold wafer</b> RM 5 for the first 5kg promotion Bonus credit worth RM150 Signup credit worth RM10 500 pcs special flyers SendParcel starter kit -Tape & cutter -Measurement tape -Non-woven bag -Pen
P10K	<b>0.5 gram gold wafer</b> RM 5 for the first 5kg promotion Bonus credit worth RM300 Signup credit worth RM10* Thermal printer 1 roll sticker labels (print up to 500 pcs)

	<p>1000 pcs special flyers          SendParcel Starter kit          -Weighing scale 5 kg          -Tape &amp; cutter          -Measurement tape          -Non-woven bag          -Pen</p>
<p>P20K</p>	<p><b>1 gram gold wafer</b>          RM 5 for the first 5kg promotion          SendParcel starter kit          Bonus credit worth RM600          Signup credit worth RM10*          Thermal printer          2 roll sticker labels (print up to 1000 pcs)          2,000 pcs special flyers*          SendParcel starter kit          -Weighing scale 10 kg          -Tape &amp; cutter          -Measurement tape          -Non-woven bag          -Pen</p>