

## Frequently Asked Questions (FAQ).

### Pos Laju SendParcel 1<sup>st</sup> Anniversary Campaign

What is the Pos Laju SendParcel 1<sup>st</sup> Anniversary campaign?

- It is a campaign that is organised in conjunction with SendParcel's 1st anniversary since its introduction in 2019.
- The campaign celebrates this milestone by rewarding new and current customers of SendParcel with free gifts worth up to RM40,000, bonus credits, and attractive rates of RM5 for the first 5 kg\*.

How long is the campaign period?

- The campaign period begins from 10th September 2020 to 10th October 2020. And due overwhelming response, the campaign has been extended to 31st October 2020.

How can I participate?

New User

- For new users, just sign up at SendParcel (<https://sendparcel.poslaju.com.my/>).
- Select a package (refer to the table below) that suits your business's needs. Top up, and you'll automatically be entitled to receive free gifts and bonus credits!

Existing SendParcel user

- For current SendParcel users, simply top up by selecting a package of your choice and you'll be entitled to receive free gifts and bonus credits!
- During the Campaign Period, users who sign up and top up any of the selected packages (below) will be entitled to receive attractive freebies below:

Package	Benefits
P3K	<ul style="list-style-type: none"><li>● RM 5 for the first 5kg promotion*</li><li>● Bonus credit worth RM60</li><li>● Signup credit worth RM10*</li><li>● Free 300 flyers</li><li>● SendParcel starter kit<ul style="list-style-type: none"><li>○ OPP tape</li><li>○ Tape cutter</li><li>○ Non-woven bag</li><li>○ Pen</li></ul></li></ul>
P5K	<ul style="list-style-type: none"><li>● RM 5 for the first 5kg promotion*</li><li>● Package includes:</li><li>● Bonus credit worth RM150</li><li>● Signup credit worth RM10*</li><li>● Free 700 flyers</li><li>● SendParcel starter kit<ul style="list-style-type: none"><li>○ OPP tape</li><li>○ Tape cutter</li><li>○ Measurement tape</li><li>○ Non-woven bag</li></ul></li></ul>

	<ul style="list-style-type: none"> <li>o Pen</li> </ul>
P10K	<ul style="list-style-type: none"> <li>● RM 5 for the first 5kg promotion*</li> <li>● Bonus credit worth RM300</li> <li>● Signup credit worth RM10*</li> <li>● Free thermal printer worth RM600</li> <li>● Free sticker labels</li> <li>● Free 1,500 flyers</li> <li>● SendParcel Starter kit <ul style="list-style-type: none"> <li>o OPP tape</li> <li>o Tape cutter</li> <li>o Measurement tape</li> <li>o Weighing scale 5KG</li> <li>o Pen</li> <li>o Non-woven bag</li> </ul> </li> </ul>
<u>P20K</u>	<ul style="list-style-type: none"> <li>● RM 5 for the first 5kg promotion*</li> <li>● SendParcel starter kit worth RM250</li> <li>● Bonus credit worth RM600</li> <li>● Signup credit worth RM10*</li> <li>● Free thermal printer worth RM600</li> <li>● Free sticker labels</li> <li>● Free 2,500 flyers</li> <li>● SendParcel starter kit <ul style="list-style-type: none"> <li>o OPP tape</li> <li>o Tape cutter</li> <li>o Measurement tape</li> <li>o Weighing scale 10KG</li> <li>o Pen</li> <li>o Non-woven bag</li> </ul> </li> </ul>

*\*RM 10 credit is only for first-time sign-ups*

*\*RM 5 for the first 5kg promotion is valid until 31st October 2020*

Who's eligible for this campaign?

- New users have to sign up and top up their selected packages to be eligible.
- Current users of SendParcel are eligible as well to participate in this campaign.

How can I receive the prizes?

- The prizes and its value are allocated and distributed based upon the selection of packages and top-up value.
- The allocation is based upon a first-come, first-served basis and subject to stock availability.

What are the general terms and conditions for this campaign?

- The promotional rates of RM 5 for the first 5 kg will be valid until 31 October 2020.
- Each account is entitled to only 1 redemption based on the highest top up performed during this campaign period.
- The thermal printer picture provided for this campaign may vary from the illustration.
- Any final decision for the above redemption is subjected to Pos Malaysia's discretion.

