

Frequently Asked Questions (FAQ).

Boost Shop Malaysia Online Campaign with SendParcel

1. What is the Boost Shop Malaysia Online Campaign?
 - This campaign is organised by Boost in conjunction with the Shop Malaysia Online (SMO) initiative by the Malaysian government in collaboration with all e-wallet service providers in Malaysia.
2. How long is the campaign period?
 - Campaign Period is from 22nd August 2020 to 20th September 2020.
3. How can I receive cashback?
 - During the Campaign Period, users who spend a minimum of RM10 in a single transaction on SendParcel's website with Boost will be eligible to receive a 20% cashback of the transacted amount, total spending amount capped at RM100.
4. How can I participate?

a) Method 1: Using the Boost Mobile App

- Open the Boost mobile app.
- Tap on Boosted Penjana Offers and then Shop Malaysian online tab.
- Select "Enjoy up to RM100 cashback" tab.
- At "Deals" page, select Pos Laju SendParcel tile.
- Read the "Terms and Conditions", and tap to continue. You will be redirected to SendParcel website for you to start transacting.
- Spend a minimum of RM10 with your Boost e-wallet for 20% cashback.
- Scan the QR code to pay!

b) Method 2: Via SendParcel website

To be eligible for 20% cashback, SendParcel users must spend a minimum of RM10 via Boost e-wallet.

How to use the cashback?

- Go to the SendParcel page to perform the delivery shipment.
- You must pay using Boost e-wallet, and your 20% cashback will be auto deducted from the total shipment amount.
- Scan the QR code to proceed with payment.

Where can I find my cashback?

- On the Boost app, go to My Wallet.
- Tap under the "Rewards" tab, your cashback amount is shown under "Pos Laju SendParcel wallet"

5. Who's eligible for this campaign?

Customers of Boost and SendParcel are eligible for this campaign.

6. What are the general terms and conditions for this campaign?
- Cashback is limited in availability, and this offer is based upon a first-come-first-served basis.
 - There is no minimum spending on SendParcel services. However, the cashback must be used for SendParcel's website only.
 - Cashback must be utilised by 30 September 2020. Any unutilised Cashback shall be forfeited.
 - Each eligible customer may receive a maximum of 3 cashback rewards