

FAQ

Domestic Promotions

95. What is Pos Laju SendParcel RM5 for 5kg Promotion?

Pos Laju SendParcel RM5 for 5kg Promo is a rate offered to Pos Laju SendParcel customers only. The rate is RM5.00 for the first 5kg for deliveries to Zones 1, 2 & 3. This rate applies to customers who top up RM1,000 (P1k) package and above, and send before 31st October 2020.

Zone 1 – Klang Valley

Zone 2 – Between States

Zone 3 – Within States (PM), within Sarawak, within Sabah

96. When is the extended date of the Pos Laju RM5 for 5kg Promo?

Pos Laju SendParcel RM5 for 5kg Promo will be extended to 31st October 2020

97. What rate will I enjoy after 31st October 2020?

The rate will return to non-promo rate as stated below:

Package	*Promo Rate	Non-Promo rate
P50	RM 5 for shipments up to 1 KG	RM 6.60 for shipments up to 1 KG
P100	RM 5 for shipments up to 1 KG	RM 6.00 for shipments up to 1 KG
P500	RM 5 for shipments up to 1 KG	RM 6.00 for shipments up to 1 KG
P1K	RM 5 for shipments up to 5 KG	RM 6.00 for shipments up to 2 KG
P3K	RM 5 for shipments up to 5 KG	RM 6.00 for shipments up to 2 KG
P5K	RM 5 for shipments up to 5 KG	RM 5.70 for shipments up to 3 KG
P10K	RM 5 for shipments up to 5 KG	RM 5.70 for shipments up to 3 KG
P20K	RM 5 for shipments up to 5 KG	RM 5.70 for shipments up to 3 KG

98. Can existing customer who has topped up before the promo started, enjoy the special rate of RM5.00 for first 5kg?

Yes. Existing customers who had previously topped up before the promo period started with the RM1K package and above gets to enjoy the promo rate until 31st October 2020. Customers also need to send their parcels before 31st October 2020 to enjoy the special rate.

99. Will this RM5 for 5kg promo rate still apply after the promotion period ends?

No, the rate will be reverted to previous package rate after the RM5 for 5kg promotion ends after 31st October 2020.

100. Can current Pos Laju contract customers enjoy the RM5 for 5kg promo rate?

This rate applies to customers who have signed up and topped up with Pos Laju SendParcel.

101. Who do I contact for further details on the Pos Laju SendParcel February Promo?

For any queries, you can contact Pos Malaysia at the following link :

[SendParcel e-feedback](#)

102. Archive of Pos Laju SendParcel Year End Sale (Extended Promo)

[click here →](#)

103. What is Pos Laju SendParcel Prihatin Promo?

Pos Laju SendParcel Prihatin Promo is a rate offered to Pos Laju SendParcel customers only. The rate is RM5.00 for the first 1kg for deliveries to Zones 1, 2 & 3. This rate applies to customers who top up with packages P50 (RM50), P100 (RM100) & P500 (RM500) package and send before 31st October 2020.

Zone 1 – Klang Valley

Zone 2 – Between States

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104. What is the promotion period of Pos Laju SendParcel Prihatin Promo?

The Pos Laju SendParcel Prihatin Promo will run from 7th April 2020 until 31st October 2020.

105. When is the extended date of Pos Laju Prihatin Promo?

Pos Laju SendParcel Prihatin Promo will be extended to 31st May 2020 due to popular demand

106. Can existing customer who has top up before, enjoy the special rate of RM5.00 for first 1kg?

Yes, existing customer who has previously top up P50, P100 & P500 package and above gets to enjoy the rate until 31st October 2020.

107. Will Prihatin Promo rate still apply after the end of the promotion?

No, the rate will be reverted to previous package rate after the Prihatin Promo ends.