

Frequently Asked Questions (FAQ).

Pos Laju SendParcel 1st Anniversary Campaign

What is the Pos Laju SendParcel 1st Anniversary campaign?

- It is a campaign that is organised in conjunction with SendParcel's 1st anniversary since its introduction in 2019.
- The campaign celebrates this milestone by rewarding new and current customers of SendParcel with free gifts worth up to RM40,000, bonus credits, and attractive rates of RM5 for the first 5 kg*.

How long is the campaign period?

- The campaign period begins from 10th September 2020 to 10th October 2020.

How can I participate?

New User

- For new users, just sign up at SendParcel (<https://sendparcel.poslaju.com.my/>).
- Select a package (refer to the table below) that suits your business's needs. Top up, and you'll automatically be entitled to receive free gifts and bonus credits!

Existing SendParcel user

- For current SendParcel users, simply top up by selecting a package of your choice and you'll be entitled to receive free gifts and bonus credits!
- During the Campaign Period, users who sign up and top up any of the selected packages (below) will be entitled to receive attractive freebies below:

Package	Benefits
P3K	<ul style="list-style-type: none">● RM 5 for the first 5kg promotion*● Bonus credit worth RM60● Signup credit worth RM10*● Free 300 flyers● SendParcel starter kit<ul style="list-style-type: none">○ OPP tape○ Tape cutter○ Non-woven bag○ Pen
P5K	<ul style="list-style-type: none">● RM 5 for the first 5kg promotion*● Package includes:● Bonus credit worth RM150● Signup credit worth RM10*● Free 700 flyers● SendParcel starter kit<ul style="list-style-type: none">○ OPP tape○ Tape cutter○ Measurement tape○ Non-woven bag○ Pen

P10K	<ul style="list-style-type: none"> ● RM 5 for the first 5kg promotion* ● Bonus credit worth RM300 ● Signup credit worth RM10* ● Free thermal printer worth RM600 ● Free sticker labels ● Free 1,500 flyers ● SendParcel Starter kit <ul style="list-style-type: none"> ○ OPP tape ○ Tape cutter ○ Measurement tape ○ Weighing scale 5KG ○ Pen ○ Non-woven bag
<u>P20K</u>	<ul style="list-style-type: none"> ● RM 5 for the first 5kg promotion* ● SendParcel starter kit worth RM250 ● Bonus credit worth RM600 ● Signup credit worth RM10* ● Free thermal printer worth RM600 ● Free sticker labels ● Free 2,500 flyers ● SendParcel starter kit <ul style="list-style-type: none"> ○ OPP tape ○ Tape cutter ○ Measurement tape ○ Weighing scale 10KG ○ Pen ○ Non-woven bag

**RM 10 credit is only for first-time sign-ups*

**RM 5 for the first 5kg promotion is valid until 31st October 2020*

Who's eligible for this campaign?

- New users have to sign up and top up their selected packages to be eligible.
- Current users of SendParcel are eligible as well to participate in this campaign.

How can I receive the prizes?

- The prizes and its value are allocated and distributed based upon the selection of packages and top-up value.
- The allocation is based upon a first-come, first-served basis and subject to stock availability.

What are the general terms and conditions for this campaign?

- The promotional rates of RM 5 for the first 5 kg will be valid until 31 October 2020.
- Each account is entitled to only 1 redemption based on the highest top up performed during this campaign period.
- The thermal printer picture provided for this campaign may vary from the illustration.
- Any final decision for the above redemption is subjected to Pos Malaysia's discretion.